

# 90-Day Outcome Verification

## *Requirement for Digital Transformation Contracts*

For use in: RFPs . Contract addenda . Vendor evaluation criteria . Acceptance conditions

This can be inserted directly into your RFP.

### CLAUSE 1 . CONTRACT / RFP LANGUAGE

#### POST-IMPLEMENTATION REQUIREMENT

#### Outcome Verification — 90-Day Requirement

*"All awarded vendors shall provide a verifiable before-and-after outcome comparison within 90 days after system go-live, using existing operational data. This verification must demonstrate measurable change in delivery outcomes for the target population."*

### CLAUSE 2 . EVALUATION CRITERIA

#### SCORING CRITERION . 15 POINTS

#### Outcome Verification Plan

*"Proposals must include a clear method to measure post-implementation outcomes (e.g., processing time, approval rate, time to first payment). Proposals that do not include an outcome verification plan will receive zero points on this criterion."*

### CLAUSE 3 . ACCEPTANCE AND PAYMENT CONDITION

#### PAYMENT CONDITION

#### Final Acceptance Contingency

*"Final acceptance and release of payment is contingent upon submission and validation of a 90-day outcome verification report demonstrating measurable improvement in delivery performance for the target population."*

#### WHAT INDEPENDENT VERIFICATION LOOKS LIKE

Specification	Requirement
Document name	<b>Independent Outcome Verification Report</b>
Data source	Existing operational data . No new infrastructure required
System access	<b>None required</b>
Delivery timeline	Within 90 days of go-live . Report delivered within 10 business days
Produced by	<b>Independent third party . Not the implementing vendor</b>
Methodology	Independent, data-based outcome comparison using existing operational metrics

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*Implementation is not proof of delivery. Delivery must be measured.*

Independent verification support available upon request . [gfintel.com](http://gfintel.com)